



Company Quality Policy

It is the established policy of Irish Cement to provide to its customer's products which are fit for their intended purpose and which are in conformance with:

- Agreed Standards or Specifications as regards product quality.
- The Company's Customer Service Policy as regards product presentation, despatch and delivery.

It is company policy to deal efficiently and effectively with all customer concerns regarding product quality and service and to resolve issues as far as possible to the satisfaction of its customers.

It is company policy to offer a comprehensive technical advisory service to its customers on all aspects of the use and application of its products and in the production of quality concrete.

Cement products are certified to the national/European standard I.S. EN 197-1 and carry CE marking following independent certification by NSAI.

The company supports the implementation of independent quality monitoring as an added guarantee of quality and consistency and has adopted the Standard ISO 9001:2015 which it uses to continually improve its quality management system. Quality objectives are established and reviewed annually, taking account of market requirements.

Signed:

Head of Quality and Sustainability
Irish Cement Limited

Date:

20th October 2025